

## Annex C

### Closed Complaints Log - Public

Complaint Number	Parish or CYC Cllr	Complainant	Date of Complaint	Nature of the complaint	Progress of Complaint	Resolution	Resolution completed
2024/15 (FH)	CYC	CYC Officer	06/11/24	The complainant alleges that during a Council meeting, the Councillor breached the code of conduct and points 1.2, 1.3, 2.4, 4.2, 4.3 & 4.4 of the Protocol for Officer / Member Relations.	<p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>Informal resolution by way of a conciliation meeting between parties proposed. The meeting is arranged and will be facilitated by the Monitoring Officer.</p> <p>Informal resolution took place, complaint closed.</p>	<p>Informal resolution by way of a conciliation meeting between parties proposed. The meeting is arranged and will be facilitated by the Monitoring Officer</p>	<p>Conciliation meeting took place on 18 March 2025 between the complainant and the Subject Member, facilitated by the Monitoring Officer, allowing both parties to clarify their views and approaches to disagreements.</p>
2024/16 (FH)	CYC	<p>CYC Councillor</p> <p>York residents</p> <p>York resident</p>	<p>09/03/25</p> <p>31/03/25</p> <p>04/04/25</p>	The complainant alleges that during a Council meeting, the Councillor made an offensive gesture and statement towards a fellow Councillor.	<p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>Following the JSC Sub Committee held on 11<sup>th</sup> April,</p>	<p>The assessment sub-committee concluded that the matters complained of were capable of constituting breaches of the Member Code of Conduct and consequently the</p>	<p>Letter sent</p>

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				<p>A second complaint on this matter was received from members of the public.</p> <p>A third complaint on this matter was received from a member of the public.</p>	<p>the assessment sub-committee concluded that the matters complained of were capable of constituting breaches of the Member Code of Conduct and consequently the complaint was in scope. The matter should be resolved informally by means of a letter of advice to be issued by the Chair of the Joint Standards Committee to all parties and connected persons.</p> <p>Letter of advice sent to all parties and Group Leaders. Complaint closed.</p>	<p>complaint was in scope. The matter should be resolved informally by means of a letter of advice to be issued by the Chair of the Joint Standards Committee to all parties and connected persons</p>	
2024/18 (LT)	CYC	York resident	24/03/25	The complainant alleges that the Councillor acted in an unprofessional manner in relation to a comment on social media, and used insulting and abusive language in a public comment on social media.	The Deputy Monitoring Officer reached the conclusion that informal resolution should be sought. A letter of advice will be sent to the Councillor to remind them that the behaviours displayed on social media were not acceptable and all Elected Members need to be mindful of the behaviours they display in public,	An informal resolution should be sought. A letter of advice will be sent to the Councillor to remind them that the behaviours displayed on social media were not acceptable and all Elected Members need to be mindful of the behaviours they	Letter sent

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					including on social media. Training will also be provided for all Members on the appropriate and safe use of social media. Parties notified, complaint closed.	display in public, including on social media. Training will also be provided for all Members on the appropriate and safe use of social media.	
2024/20 (LT)	CYC	Parish	28/03/25	The complainant alleges that the Councillor misused their '.gov.uk' email address. The complainant also alleges that the Councillor displayed coercive behaviour via email.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP received.</p> <p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>The sub-committee's decision was to resolve the matter informally by way of provision of training for all members on the appropriate use of email accounts. Parties notified, complaint closed.</p>	<p>The sub-committee's decision was to resolve the matter informally by way of provision of training for all members on the appropriate use of email accounts</p>	All member training scheduled for Feb 2026